



COVID-19 PROCEDURES as of April 11, 2021

What is the Sunday on-campus schedule?

The Sunday morning schedule varies by location. Please visit our CityRise Locations page at www.cityrise.org/locations and choose the campus you'd like to attend. There you'll find each campus' Sunday morning schedule.

What will I encounter when I come to church?

- Our team will be excited to greet you as you enter the facility. Feel free to ask them any questions.
- Please put on your face mask before you enter the facility to help us all do our part for a safe environment.
- You will enjoy a great time of worship and preaching under the leadership of our ministry team.
- Information about Community Groups will be available at or near the Welcome Desk. You may also reach out to the appropriate campus pastor or visit the Community Groups page at www.cityrise.org/communitygroups for classes, room numbers, and more information.

Community Groups Information

On-campus Community Groups will be configured in a "Room and Zoom" hybrid setup that will also accommodate social distancing.* Attendees can join a Community Group in person or on Zoom if they are attending services online. For a list of classes and to request a Zoom link, please visit the Community Groups page at www.cityrise.org/communitygroups. A list and location information will also be present at or near the Welcome Desk.

**Some campus locations might not be set up for "Room and Zoom."*

What time should I arrive?

Please manage your drive-up time according to your comfort level.

How full will the worship service be?

We do not currently have any seating restrictions in place in our worship centers. Seating is completely open. An usher will be available to help you find a seat if that is helpful to you.

Overflow seating will continue to be provided and will be arranged to maintain social distancing while attendees are hosted by staff and volunteers. The worship services will be streamed on screen for our overflow worshippers.

Will social distancing protocols be followed?

We will observe the following:

- Seating in Community Group rooms will be arranged for social distancing.

- We ask for attendees to wear face masks while on campus. If you don't have a face mask, we will happily provide you with one.

Will I be required to wear a face mask?

We request that all those attending any event or service on our campuses to wear face masks.

Click [here](#) to see CDC recommendations.

Will the buildings be sanitized?

Please know that while our church is tracking current data and protocols and implementing steps which are designed to protect attendees from exposure to the virus, we cannot guarantee the absolute safety of our on-campus worshipers.

Will you have hand sanitizer available?

Yes! We have hand sanitizer readily available for you throughout the buildings.

Will there be breakfast or coffee?

Coffee will be served at all service times and can be consumed in the worship center. Food can be shared in Community Groups and other settings at this time.

Are there circumstances under which I should not come to worship?

We ask that you follow the recommendations from the Governor of Texas. Please worship with us online at www.youtube.com/cityriseorg if you have any of the following symptoms:

- Cough
- Shortness of breath or difficulty breathing
- Chills or shaking chills
- Muscle pain
- Headache
- Sore throat
- Loss of taste or smell
- Diarrhea
- Nausea and Vomiting
- Feeling feverish, or have a temperature of 100.0° F or higher
- Known contact with a person who has COVID-19 (within the past 14 days)

What about higher risk individuals?

The CDC identifies higher risk individuals [here](#). If you are a part of the population that is at a higher risk for severe illness from COVID-19, please know that the CDC encourages you to take extra precautions in protecting yourself from the virus. We ask that you make an informed choice that works best for you about joining us on campus for worship.

Will there be activities or nursery care for my child?

Yes! Our KidStuff children's ministry will provide nursery care for younger children and Community Groups and KidRally. (Times and frequency vary by campus.)

Can I volunteer to help?

Our Campus Pastors continue to recruit volunteers to be a part of making our on-campus worship experiences the best that they can be. If you would like to be a part of the team, please complete our Contact Us for at www.cityrise.org/contact. You can also call the church's main number at 713-668-2319 and leave a message. Training will be required.

What if the rate of occurrence of the virus increases in our area?

Our leadership team continues to track the data related to the virus provided by local authorities. It is our heart to provide an environment for worship that is safe. We will be flexible and adaptable as we strive to meet this goal. We are trusting God to lead us in all wisdom as we navigate these days.